TERMS & CONDITIONS

INTRODUCTION

These terms and conditions apply to all accommodation made available by Steven Last through the property of The Last Villa.

By making a booking for accommodation, guests warrant they have read these terms and conditions and agree to be bound by them subject to such changes as are notified to them.

If the booking for accommodation is made through a third party, the terms and conditions of that third party also apply.

ACCOMMODATION

All accommodation is subject to availability.

The Last Villa will endeavour to provide the accommodation but reserves the right to refuse requests for bookings or actual bookings.

Two night minimum stay: However Long Term Stays are considered.

Maximum occupancy per room is three people, excluding Studio Last which is a maximum occupancy of two people.

We can accommodate children over the age of 10.

Pets are not allowed. Non smoking Venue.

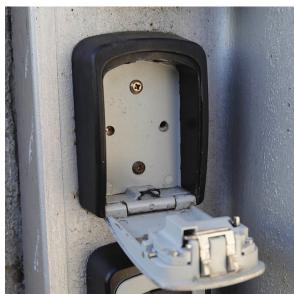
Check in time is 2pm. Checkout time is 10am.

ACCESS

Management will send a code [via SMS or email] to access your key, 24hrs prior to arrival.

The lock for the code is located at the front of the building, next to the garage door. The key is located inside the lock. See below





Go to https://www.youtube.com/watch?v=CgZ-sUscvnQ

Lost keys will be subject to a \$150 charge.

The Last Villa will not be held responsible for potential missed flights due to being locked out.

CHECKOUT

Management ask upon checkout, please turn off all heating and electrics. Leave your key on table inside the apartment.

BOOKINGS

All accommodation bookings must be guaranteed at the time of reservation by provision of credit card details paid in full.

A booking confirmation email must be obtained. If a booking confirmation email is not obtained, the booking is not confirmed.

It is the responsibility of guests to review the booking confirmation email and promptly advise The Last Villa if there are any errors or misunderstandings.

A 1% non-refundable credit card surcharge is applicable to all Visa and Mastercard transactions by The last Villa.

By providing credit card details, guests warrant they have the authority to use the credit card and they authorise The Last Villa to charge the cost of their booking(s) to that credit card.

DISCOUNTS

10% discount if booking is for a 6 or more night continuous stay in the same apartment.

CANCELLATIONS

No refund will be granted for cancellation of bookings for stays between 23rd December and 30th January.

No refund will be granted in the event a guest does not arrive for their booking or cancels on the date of their booking.